

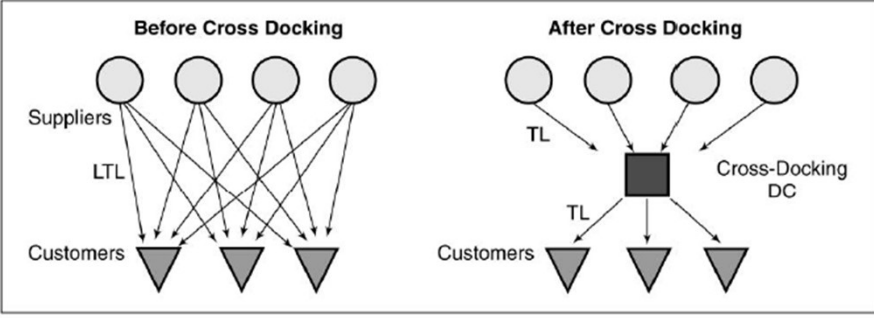
**Retail Distribution and Replenishment Metrics**

- Inventory turn at distribution centre
- Inventory turn at retail
- Average inventory carrying cost
- Stock out levels at store
- Fill rates from the supplier
- Customer service levels
- Reduction in lead time and product freshness
- Planning and ordering cost
- Customer ordering errors
- Percentage of sales people time dealing with replenishments
- Percentage reduction in paper work
- Number of shipments
- Truck utilisation

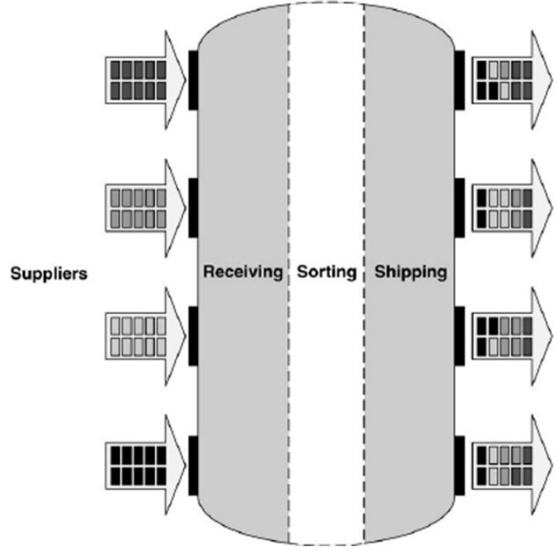
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# Crossdocking



# Crossdocking layout



# Retail Warehouse maturity model

